Form PTO-1449 (modified)

List of Patents and Publications For Applicant's Information Disclosure Statement (Use several sheets if necestillary) 2 7072 ATTY, DOCKET NO: 5053-30901

SERIAL NO: 09/699,054

APPLICANT: Bobbitt et al.

GROUP: 2163

FILING DATE: October 27, 2000

S. PATENT DOCUMENTS							
EXAM.	REF. DES.	DOCUMENT NUMBER	DATE	NAME	CLASS	SUB CLASS	FILING DATE IF APPROPRIATE
MF	A1	4,878,167	10/1989	Kapulka et al.			
1	A2	5,099,422	3/1992	Foresman et al.			
1	A3	5,191,522	03/1993	Bosco et al.			
	A4	5,201,044	4/1993	Frey, Jr. et al.			
	A5	5,233,513	8/1993	Doyle			
	A6	5,386,566	1/1995	Hamanaka et al.			
	A7	5,394,555	2/1995	Hunter et al.			
	A8	5,434,994	7/1995	Shaheen et al.			-71
	A9	5,455,947	10/1995	Suzuki et al.		¥	m
	A10	5,483,632	1/1996	Kuwamoto et al.		Ô	₽ O
	A11	5,499,330	3/1996	Lucas et al.		<u> </u>	
	A12	5,504,674	4/1996	Chen et al.		- 1	1
	A13	5,523,942	6/1996	Tyler et al.		360	200
	A14	5,550,976	8/1996	Henderson et al		8	
	A15	5,586,310	12/1996	Sharman			
	A16	5,638,508	6/1997	Kanai et al.			
	A17	5,689,706	11/1997	Rao et al.			
	A18	5,745,901	4/1998	Entner et al.			
7	A19	5,768,505	6/1998	Gilchrist et al.			
-	A20	5,768,506	6/1998	Randell	-		
	A21	5,797,134	8/1998	McMillan et al.			
	A22	5,832,481	11/1998	Sheffield			
	A23	5,870,711	2/1999	Huffman			
\\.\.	A24	5,873,066	02/1999	Underwood et al.			
MF	A25	5,907,848	5/1999	Zaiken et al.			

EXAMINER:

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List of Patents and Publications For Applicant's Information , 2 70 Disclosure Statement (Use several sheets if necess

ATTY, DOCKET NO: 5053-30901

PPLICANT: Bobbitt et al.

ALING DATE: October 27, 2000

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GROUP: 2163

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EXAM. INITIALS	REF. DES.	DOCUMENT NUMBER .	DATE	NAME	CLASS	SUB CLASS	FILING DATE I
MF	A26	5,909,683	6/1999	Miginiac et al.			
	A27	5,930,759	7/1999	Moore et al.			
	A28	5,933,816	8/1999	Zeanah et al.			
	A29	5,937,189	8/1999	Branson et al.			
	A30	5,950,169	9/1999	Borghesi et al.			
	A31	5,987,434	11/99	Libman			
	A32	5,991,733	11/1999	Aleia et al.			
	A33	6,038,393	3/2000	Iyengar et al.			
	A34	6,049,665	4/2000	Branson, et al.			-77
	A35	6,064,983	5/2000	Koehler		GRO	7
	A36	6,081,832	6/2000	Gilchrist et al		Õ	<u> </u>
	A37	6,092,049	7/2000	Chislenko et al.		4	<u> </u>
	A38	6,105,007	8/2000	Norris			$\frac{1}{2}$
	A39	6,115,690	9/2000	Wong		36	曾
	A40	6,134,582	11/2000	Kennedy		3600	
	A41	6,163,770	12/2000	Gamble et al.		,	
	A42	6,185,540	2/2001	Schreitmueller et al.			
	A43	6,226,623	5/2001	Schein et al.			
J	A44	6,236,975	5/2001	Boe et al.			
MF	A45	6,336,096	1/2002	Jernberg			
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EXAM. INITIALS	REF. DES.				ÇLASS	SUB CLASS	TRANSLATION. YES/NO
WE	A46	0 280 773	9/1988	EP			
MF	A47	0 465 018	1/1992	EP			
MF	A48	0 926 608	6/1999	EP			
MF	A50	"@ Fault A Commitment to Merlin, Jr., William F., "Co FL, pp. 1-8. Merlin, Jr., William F., "Co Law Group, May 2000, Tan Merlin, Jr., William F., "Ov	Consistency," Consistency," Consistency," Consistency, The Long Course William Course William FL, pp. 1-1' ercoming Allsta	Te Know Today," The Merwith The Colossus Program 7. te's Trade Secrets and Wo	ation, Copyrig lin Law Group 1: How To De	tht 2000, ppp, August 2	000, Tampa,
Law Group, March 2000, Tampa, FL, pp. 1-31. A53 Mead, Jay, "Technical Communication, August 1998, V. 45, N.3, p.353-380.							
	A54 Scopus Introduces World's Most Complete Call Center Solution for Financial Services; PR Newswire dated November 5, 1997					; PR	
1	A55	Borland, Russel; "Running Microsoft Outlook 97", Microsoft Press, 1997					
MF	A56	Juhl, Randy P., "The OTC I	Revolution"; Dru	igtopics.com; March 3, 19	97, pp. 1-9.		
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